PSI Update Regarding COVID-2019

Thank you for being such a valued PSI partner. The recent events surrounding COVID-19 have upended business processes across the world, and certainly impacted our ability to test candidates. However, throughout this situation, our clients have been an amazing source of calm and resourcefulness. We are fortunate to have so many collaborative discussions with each of you.

Current State:

- PSI owned and operated test centers in the US and the UK have been closed temporarily to protect our employees and candidates;
- Third party test partners practice closures as required by state and local mandates, but also have some locations open in the US and globally as state and local mandates allow;
- All test center closures can be found here;
- PSI has multiple daily stand up calls to review the virus areas impacted for our testing network, as well as the needs of our clients and candidates;
- Particular focus is given to essential testing of key workers.

As expected, we have high demand for online proctoring. PSI does have several platform solutions. We are reviewing the requests we have already received from clients and how to increase capacity to onboard as many as possible, as soon as possible. If this is an area you want to explore, we encourage you to talk with your account manager as soon as possible so that your request can become part of the planning.

Resources:

In this new environment of work from home, we would like to share some resources for remote workforces:

https://blog.psionline.com/talent/resources-for-quickly-adapting-to-the-increasingly-remote-world

Please continue to contact us for any questions, expertise, or brainstorming. We are all in this together.

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